Over-the-Counter/Healthy Foods (OTC) Card Credit Reimbursement Form

Providence Medicare Advantage Plans

This form should be used to request credit reimbursement for **eligible** Over-the-Counter/Healthy Foods (OTC) items you have tried to purchase using your plan approved OTC card but were unable to at a retailer. Any credit reimbursement will be applied to your account balance on your OTC card.

Please note: The submission of this form does not guarantee reimbursement.

Member Information	
Member name (first, middle initial, last name):	Mailing address (street or PO Box, city, state ZIP):
Date of Birth:	Home phone number:
Member ID number:	Group Name or Number (if applicable):
Product Information	
Date Purchased:	Total Amount of Credit Reimbursement Requested:
Name of Retailer (such as CVS, Walgreens, etc.):	

A receipt is **required** for purchased items, with the retailer's name and address preprinted on the receipt, with items listed and the amount paid. Reimbursement requests without receipts can't be processed.

Please attach a readable original itemized receipt and circle/highlight the items on the receipt for which you are requesting credit reimbursement. Make copy of all original receipts as we cannot return originals to you.

Please mail the original itemized receipt as proof of payment along with this completed form to:

Providence Medicare Advantage Plans
Attn: OTC/Healthy Foods Credit Reimbursement
P.O. Box 4447
Portland, OR 97208-4447

If the requested items are approved as eligible, the approved amount will be added to your OTC balance which you can check by visiting mybenefitscenter.com or contact Card Services at 1-888-682-2400. Only items that are eligible under the OTC guidelines will be considered for credit reimbursement to your OTC balance.

I hereby certify that all information given is correct.

Member signature: _____ Date: _____

Providence Medicare Advantage Plans Customer Service
503-574-8000 or 1-800-603-2340; TTY: 711 Service is available 8 a.m. to 8 p.m. (Pacific time), seven days a week